

Common Accessorial Charges



2008

10:30 AM Service Guarantee	\$3.00
Address Correction Fee	\$10.00
C.O.D. Fee	\$9.00
Default Weight (air)	2 lbs
Default Weight (ground)	12 lbs
Delivery Area Surcharge	\$2.30
(Bold Black and Light Black service areas)	
Exception/Special Handling Fee	\$6.50
Hazardous Materials (Domestic)	\$32.50
Insurance (air)	\$0.70 per \$100 value -- \$2.75 minimum
Insurance (ground)	\$0.70 per \$100 value -- \$1.80 minimum
Invoice Processing Charge	\$3.00
On Demand Pickup Fee (via DHL Customer Service) ...	\$3.00
On Demand Pickup Fee (online or via DHL VTR)	\$3.00
Pallet Handling Surcharge	\$25.00
Pickup and Return on Demand (PROD)	\$10.00
Proof of Delivery (Hard copy)	\$5.00
Residential Delivery Fee	\$2.30
Saturday Pickup and Delivery	\$15.00
Weekly Ground Service Charge	\$8.00 assessed to accounts with ground shipments during the billing cycle.